

# UNLOCK AMAZING NATIONAL BROADBAND NETWORK

ON FEBRUARY 28 WE LAUNCHED TELSTRA'S POPULAR NATIONAL BUNDLES FOR CONSUMER CUSTOMERS ON THE NBN IN THE FIVE FIRST RELEASE SITES IN ARMIDALE AND KIAMA IN NSW, WILLUNGA IN SA, TOWNSVILLE AND MELBOURNE'S INNER CITY SUBURB OF BRUNSWICK. IN JUNE, WE WELCOMED OUR FIRST TASMANIAN CUSTOMERS ON THE NBN IN TRIABUNNA AND SORELL.

Customers have shown a lot of interest in our services on the NBN, and naturally they have many questions about the new service and the connection process. Our extensive customer education program provides information and reassurance to our customers, and we have made a special investment in giving people the chance to have their questions answered face to face, and see how the network operates first hand.

Our Telstra Fibre Experience Centre is visiting each site to provide a hands-on experience of Telstra services on the NBN, and answer locals' questions, and will continue round the country as the rollout progresses.

Telstra's team of 5,000 highly skilled technicians around the country take the time to help customers understand how Telstra products work on the NBN as part of our professional installation process.

We also have 24/7 technical support over the phone or online support on Twitter, the option of Telstra Plus which provides an extra level of help for customers who need a hand getting the most out of their new fibre service and we have opened our new "Store on Wheels" and other temporary retail outlets in areas where we don't have a permanent retail presence.

[www.telstra.com/unlockamazing](http://www.telstra.com/unlockamazing)

