

## TELSTRA HAS ALSO STARTED TO PROVIDE SERVICES TO OUR CUSTOMERS ON THE NATIONAL BROADBAND NETWORK (NBN).

Townsville mum Julie Boxsell is completely sold on the high-speed fibre optic network.

"It's like the Wright brothers compared to the jumbo jet. It's so much better, so much more stable and so much faster. It's wonderful," said Julie.

Julie says she had become a prolific user of Telstra's services on the NBN ranging from downloading recipes on her T-Hub® to using the T-Box® as a video juke box for her husband's 50th birthday party.

"These days, I have three young children and two computers upstairs and a T-Box®. It's not uncommon for my husband to be watching a horse racing channel on T-Box®, for me surfing the net and for the kids to be on the computer watching Club Penguin and there's never a hitch.

There was no way I could do that before," she said.

Julie uses the T-Box® as the primary entertainment remote control.

"It's absolutely brilliant. The TV gets turned on and it all comes through the T-Box®. The remote control is intuitive and it is so easy and simple. It has taken over my DVD, my hard drive and everything else.

"I love all the stuff I can do with it. I love being able to rent movies and a minute later I can be watching it. I love that I can get YouTube. In the old days when we had ADSL, I gave up on YouTube because I couldn't watch a video because of all the stops and starts. But now I can watch things instantly," she said.

When Julie and her family celebrated her husband's 50th birthday, they spent the evening downloading songs and watching live performances on YouTube via their T-Box®.

"It was so fast. There was never a hiccup. We didn't have to wait at all," she said.

Julie is also sold on Telstra's customer service and customer support.

"I've tried elsewhere but I have always come back to Telstra. I can trust the product. They stand behind it. If I have an issue with the hardware, they help me with it. It just seems natural to me to have that continue and just have one bill," she said.



Pictured: Julie Boxsell using Telstra's T-Hub®. Julie Boxsell received Telstra services on the NBN on Telstra's fastest plans for free during the trial.